

Change Payout Option / Payment Instructions Form (ILP Fund Dividend / Coupon / Guaranteed Cash Payout / Retirement Income)

Note: Please submit a copy of your **NRIC/Passport** together with this form

Full Name of policyowner / trustee / assignee as shown in NRIC/Passport including alias*		Policy No.	
		NRIC / Passport No.*	
Email Address*		Contact no.*	(+) Country/Region Code

*We will update your personal particulars and contact details in our records with the information provided in this form. If we do so, we will notify you.

Electronic (e)-Statement Service Opt out (No, I prefer to receive hardcopy)

- Unless you opt-out, you will automatically be enrolled into the e-statement service if you have an email address registered with us.
- Should you prefer to receive paper statement to your mailing address, please select "Opt out" box above.
- We will notify you of any changes you made to your preference of receiving statement from us.

Consent to use of personal data

I understand that HSBC Life (Singapore) Pte. Ltd.'s Data Privacy Policy (which may be found at <https://www.insurance.hsbc.com.sg/privacy-and-security/>) forms a part of the terms and conditions governing my relationship with HSBC Life (Singapore) Pte. Ltd. I consent to the collection, use and disclosure of my personal data for the purposes set out in the Data Privacy Policy.

US INSURANCE REGULATORY REQUIREMENTS:

Due to US insurance regulatory requirements, I understand that I am not to enter the US or any territory subject to US jurisdiction at the time of considering or deciding relevant matters on the insurance product, otherwise the request effected hereunder may be void.

By submitting this form, I confirm that I am in compliance with US laws and regulations and other laws having extra-territorial effect, and that:

- I am not physically present in the US when executing the policy servicing request(s).
- I am aware of and understand the policy servicing restrictions applicable to any and all persons residing temporarily or permanently in the US.
- I will inform HSBC Life (Singapore) Pte. Ltd. should I decide to reside in the US either temporarily or permanently. List of policy servicing restrictions is set out in our website <http://www.insurance.hsbc.com.sg/1/2/sghi/customer-service>

PART A: TRADITIONAL POLICIES - COUPON / GUARANTEED CASH PAYOUT / RETIREMENT INCOME OPTION (PLN)

Please update my option and payment instructions for future payouts:

Deposit in my policy

Payout

Please select the payment option

(Not applicable to policies bought under CPF Investment Scheme and Supplementary Retirement Scheme Accounts)

PayNow ^[1] Singapore NRIC No.: _____

Direct Credit to my bank ^[2]

*Account No _____
*Name of Bank _____
*Country of Bank _____
*Swift Code _____
Intermediary Bank's Name _____
Intermediary Bank's Account _____
Swift Address _____
Message _____

Note:

^[1] For payment via PayNow, please note that the payment is capped at SGD 200,000 and your Singapore NRIC number must be linked to a PayNow account.

^[2] If the Direct Credit option is selected, please submit a scan/image of your bank statement, clearly showing your full name, bank account number and bank's logo/ emblem for account ownership verification.

For payment via Direct Credit:

- the amount you receive may be subject to fees and charges levied by your bank and such fees and charges will be borne by you;
- bank charges, currency exchange and all other incidental costs related to the transfer will be borne by you;
- payment requests to banks outside of Singapore are subject to HSBC Life's evaluation of applicable cross-border laws and regulations.

PART B: INVESTMENT-LINKED INSURANCE POLICIES – FUND DIVIDEND OPTION

Please update my option and payment instructions for future fund dividends:

Reinvest

Payout

Please select the payment option

(Not applicable to policies bought under CPF Investment Scheme and Supplementary Retirement Scheme Accounts)

PayNow ^[1] Singapore NRIC No.: _____

Direct Credit to my bank ^[2]

*Account No _____
*Name of Bank _____
*Country of Bank _____
*Swift Code _____
Intermediary Bank's Name _____
Intermediary Bank's Account _____
Swift Address _____
Message _____

Note:

^[1] For payment via PayNow, please note that the payment is capped at SGD 200,000 and your Singapore NRIC number must be linked to a PayNow account.

^[2] If the Direct Credit option is selected, please submit a scan/image of your bank statement, clearly showing your full name, bank account number and bank's logo/ emblem for account ownership verification.

For payment via Direct Credit:

- the amount you receive may be subject to fees and charges levied by your bank and such fees and charges will be borne by you;

- bank charges, currency exchange and all other incidental costs related to the transfer will be borne by you;
- payment requests to banks outside of Singapore are subject to HSBC Life's evaluation of applicable cross-border laws and regulations.

PART C: POLICYOWNER/TRUSTEE/ASSIGNEE'S DECLARATION AND AUTHORISATION (MANDATORY)

I confirm that I have read, understood and agreed to the following:

- Only an original, duly completed and signed application form is considered a valid request. The request is irrevocable once it is received by HSBC Life (Singapore) Pte. Ltd ("HSBC Life").
- The information provided in this form is true, correct and complete. By signing below, I authorise HSBC Life to update my particulars in your records with the information provided in this form.
- The policy has not been assigned to any person(s) other than the assignee(s) named above.

I declare that:

1. To the best of my knowledge and belief, the information given by me to HSBC Life whether in this form or in any other document relating to this application is true, correct and complete and that no material facts (i.e. facts that are likely to influence the assessment and acceptance of the proposal) have been withheld. I understand that such other forms and documents shall constitute and form part of this application.
2. I/We am/are not an undischarged bankrupt(s).
3. I confirm that the information provided in this form is correct and complete, and I confirm my request as indicated in this form.

ELECTRONIC SIGNATURE TERMS AND CONDITIONS

I/We acknowledge and agree that:

- a. these terms and conditions form a part of my/our relationship with HSBC Life (Singapore) Pte Ltd. ("HSBC Life");
- b. HSBC Life is authorised to accept my/our signature(s) including electronically scanned and transmitted versions of an original signature ("Electronic Signature") in electronic form (which may include my/our click off on check boxes contained in the document) I/we have submitted or will be submitting to HSBC Life – such document referred to as the "Electronic Document";
- c. my/our Electronic Signature(s) on the Electronic Documents is/are attached by me/us and I/we have not and will not permit any other person to assist me/us in attaching my/our signature(s) to the Electronic Documents;
- d. my/our Electronic Signature(s) on the Electronic Documents is/are reflected clearly and accurately on the Electronic Documents and my/our signature(s) received shall be deemed to be equivalent to my/our wet-ink signature(s) in hard copy for all purposes provided that HSBC Life verifies (whether before or after such signature is taken) my/our identity in a manner which complies with the internal requirements of HSBC Life;
- e. any electronic data or images of the Electronic Documents submitted to HSBC Life by me/us shall be valid, accurate and authentic, and the signed Electric Documents maintained by HSBC Life on my/our behalf shall have the same effect as though the Electronic Documents were written and had been signed by me/us in hard copy; and
- f. I/We will not dispute the validity, accuracy or authenticity of the contents of any such Electronic Documents or any evidence in the form of activity or transaction logs, computer or electronic records, computer printouts or any other form of computer or electronic data or information storage or system (collectively referred to as "Electronic Records") and other than in the case of the HSBC Life's manifest or clerical error, such Electronic Records shall be final and conclusive of the information and your instructions, consents, acknowledgements and agreements of any matter set out in the Electronic Documents and the Electronic Records can be used as evidence in any court proceedings as proof of their concerns.

Signature of Policyowner / Joint Owner /
Trustee / Assignee(s)

Date (dd/mm/yyyy)