

www.hsbclife.com.sg Customer Care Hotline: +65 6880 4888 Email: e-surance@hsbc.com.sg Mailing Address: Robinson Road Post Office P.O. BOX 1538 Singapore 903038

Goal Builder (SGD) Top Up Form (Investment-Linked Insurance Plan)

NOTE: * WE WILL UPDATE YOUR PERSONAL PARTICULARS AND CONTACT DETAILS IN OUR RECORDS WITH THE INFORMATION PROVIDED IN THIS FORM. IF WE DO SO, WE WILL NOTIFY YOU.

Full Name of policyowner as shown in NRIC/Passport including alias*		Policy no.		
		NRIC / Passport no.*		
Email Address*		Contact no.*	+ Country/Region code	

Electronic (e)-Statement Service*

Opt in (Yes, I would like to receive e-statement)

Opt out (No, I prefer to receive hardcopy)

1) Unless you opt-out, you will automatically be enrolled into the e-statement service if you have an email address registered with us.

2) Should you still prefer to receive paper statement to your mailing address, you can select opt out from e-Statement.

3) The e-Statement Service is currently available for all policy statements - Annual, Bonus and Monthly Statements.

4) We will notify you of any changes to your e-Statement option.

CONSENT TO USE OF PERSONAL DATA:

HSBC's Data Privacy Policy (which may be found at <u>https://www.insurance.hsbc.com.sg/privacy-and-security</u>/) forms a part of the terms and conditions governing your relationship with HSBC. By submitting this form, you consent to the collection, use and disclosure of your personal data for the purposes set out in the Data Privacy Policy.

US INSURANCE REGULATORY REQUIREMENTS:

Due to US insurance regulatory requirements, you are not to enter the US or any territory subject to US jurisdiction at the time of considering or deciding relevant matters on the insurance product, otherwise the request effected hereunder may be void.

By submitting this form, you confirm that you are in compliance with US laws and regulations and other laws having extra-territorial effect: - you are not physically present in the US when executing the policy servicing request(s);

you are aware of and understand the <u>policy servicing restrictions</u> applicable to any and all persons residing temporarily or permanently in the US;

- you will inform HSBC Life (Singapore) Pte. Ltd. should you decide to reside in the US either temporarily or permanently; List of **policy servicing restrictions** is set out in our website <u>http://www.insurance.hsbc.com.sg/1/2/sghi/customer-service</u>



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PART A: WHAT YOU SHOULD KNOW ABOUT INVESTMENT-LINKED INSURANCE POLICIES

An insurance policy is intended to meet your long-term financial needs. Investing in units of an investment-linked Fund ("Fund") is meant to produce returns over the long term. You should not expect to obtain short term gains from such investments. You may switch your investment to other Funds offered by HSBC Life (Singapore) Pte. Ltd. or redirect your future premium to the Funds of your choice while the policy is in force.

Risk of Investing in a Fund: Before investing in any Funds, You should consider the risks of investing in the Fund. Generally, some of the risk factors that you should consider are market & credit risk, liquidity risk and product-specific risks. The degree of risk depends on the investment approach, the geographical area of investment and types of investment underlying the Fund. You should consider investing in Funds that are aligned with your investment risk appetite.

Fund Performance: The past performance of any Fund is not necessarily indicative of the future or likely performance of the Fund. You should note that the value of the units, and income accruing to the units, may fall or rise and that you may not get back your original investment. Fund prices are published on the day after valuation of the respective Funds and can be found on our website.

Changes in Insurance Charges: Depending on the plan type, a top-up may be subject to underwriting and may result in a change in your sum insured and a change in insurance charges on your policy.

Should you need any clarification on the risks and implications of your request(s), you should consult your financial consultant, who will assess and advise you on the suitability of your request, before proceeding.

Pursuant to the Notice on Recommendation on Investment Products (FAA-N16) issued by the Monetary Authority of Singapore pursuant to the Financial Advisers Act, where the underlying investment product is an unlisted Specified Investment Product ("SIP"), a Financial Adviser (i.e. HSBC Life (Singapore) Pte. Ltd.) is required to conduct a Customer Knowledge Assessment ("CKA") before making any recommendation. The purpose of the CKA is to assess if you have the relevant knowledge or experience to understand the risks and features of unlisted SIPs, which include investment-linked insurance products ("ILP").

If you are assessed to have the relevant experience and/or knowledge to transact in ILPs, you may proceed with the policy change(s). However, you are strongly encouraged to talk to your financial consultant to better understand the risks and implications involved in the policy change(s). The completed CKA form must be submitted together.

If you are assessed <u>not to have</u> the relevant experience and/or knowledge to transact in ILPs, you must approach your financial consultant or visit our Customer Service Centre to complete a Goal Planner / Personal Financial Review before you can proceed with the policy change(s). We will act on any policy change(s) only after the "Financial Consultant's Declaration" section has been completed by a Financial Consultant.

Important Notes for Top-ups:

- In addition to this application form, please submit the following:
- A copy of your NRIC For all top-ups;
- A copy of the third party's NRIC For top-ups using a third party cheque / Giro
- If you are allocating the amount to 2 or more funds, the percentage share for each fund must be at least 10% and in multiples of 5%. The total percentage allocation must add up to 100%.

PART B: TOP-UP (ONE-TIME)

□ I would like to apply for a one-time top-up as indicated below:

Amount: S\$ (The amount must be at least S\$500 and in multiples of S\$10.)

Note:

- For policies purchased under Supplementary Retirement Scheme (SRS) and with no Dividend Payout Option selected, we will proceed based on "Reinvestment" as the default.
- Please note that any existing fund rebalancing arrangement will be terminated upon any top up application. Please fill up Part E to continue this feature.

Name of Fund	Fund Code	Dividend Payout Indicator	Allocation (%)	Dividend Payout Option (Select one option only)
Schroder Asian Growth Fund	ZSAG	Yes		 Reinvestment Payout
Aberdeen Standard Pacific Equity Fund	ZAPE	No		N/A
FSSA Dividend Advantage Fund	ZFDA	Yes		 Reinvestment Payout



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Name of Fund	Fund Code	Dividend Payout Indicator	Allocation (%)	Dividend Payout Option (Select one option only)
HGIF - Asia Pacific ex Japan Equity High Dividend	ZHJ2	Yes		 Reinvestment Payout
Capital Group New Perspective Fund (LUX)	ZCGN	No		N/A
HGIF - Global Equity Climate Change	ZHGE	No		N/A
AB Sustainable Global Thematic Portfolio	ZASG	No		N/A
Schroder ISF Global Emerging Market Opportunities	ZSEM	No		N/A
Franklin U.S. Opportunities Fund	ZFUO	No		N/A
BlackRock European Equity Income Fund	ZBEE	Yes		 Reinvestment Payout
Schroder Singapore Trust	ZSST	No		N/A
JPMorgan ASEAN Equity Fund	ZJAE	No		N/A
Allianz China A-Shares	ZALC	No		N/A
FSSA Regional China Fund	ZFSR	No		N/A
Franklin Technology Fund	ZFTF	No		N/A
Allianz Global Artificial Intelligence	ZAGA	No		N/A
Franklin Biotechnology Discovery Fund	ZFBD	No		N/A
AB International Healthcare Portfolio	ZAIH	No		N/A
BlackRock World Gold Fund	ZBWG	No		N/A
BlackRock Asian Tiger Bond Fund	ZBAT	No		N/A
HGIF - Global Short Duration Bond	ZHGS	No		N/A
HGIF - Global High Income Bond Fund	ZHGH	Yes		 Reinvestment Payout
PIMCO Emerging Markets Bond Fund	ZPEM	No		N/A
Capital Group Global High Income Opportunities (LUX)	ZCGG	Yes		 Reinvestment Payout
HGIF - Singapore Dollar Income Bond	ZHSD	Yes		 Reinvestment Payout
AB American Income Portfolio	ZAAI	Yes		□ Reinvestment □ Payout
BlackRock Global High Yield Bond Fund	ZBGH	Yes		 Reinvestment Payout
First Sentier Bridge Fund	ZFSB	Yes		 Reinvestment Payout
HGIF - Managed Solutions – Asia Focused Income	ZHMS	Yes		 Reinvestment Payout
BlackRock Global Allocations Fund	ZBGA	No		N/A
HSBC Portfolios - World Selection 1	ZHW1	No		N/A



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Name of Fund	Fund Code	Dividend Payout Indicator	Allocation (%)	Dividend Payout Option (Select one option only)
HSBC Portfolios - World Selection 2	ZHW2	No		N/A
HSBC Portfolios - World Selection 3	ZHW3	No		N/A
HSBC Portfolios - World Selection 4	ZHW4	No		N/A
HSBC Portfolios - World Selection 5	ZHW5	No		N/A
Schroder ISF Emerging Multi-Asset	ZSIE	Yes		 Reinvestment Payout
Schroder ISF Sustainable Multi-Asset Income	ZSIS	Yes		 Reinvestment Payout
PIMCO GIS Income Fund	ZPIF	Yes		 Reinvestment Payout
Janus Henderson Global Technology Leaders Fund	ZJTL	No		N/A
Franklin Income Fund	ZFIF	Yes		 Reinvestment Payout
HGIF – India Equity Fund	ZHIE	No		N/A
TOTAL	100%			

PART C: TOP-UP (RECURRING)

□ I would like to apply for a recurring top-up as indicated below:

Amount: S\$

_ (The amount must be at least S\$500 and in multiples of S\$10.)

No. of payments:

Note:

- For <u>regular premium</u> policies, the recurring top-up will be applied at the same payment frequency and use the same payment method as your regular premiums.
- For policies purchased under Supplementary Retirement Scheme (SRS) and with no Dividend Payout Option selected, we will proceed based on "Reinvestment" as the default.
- Please note that any existing fund rebalancing arrangement will be terminated upon any recurring top up application. Please fill up
 Part E to continue this feature.

Name of Fund	Fund Code	Dividend Payout Indicator	Allocation (%)	Dividend Payout Option (Select one option)
Schroder Asian Growth Fund	ZSAG	Yes		 Reinvestment Payout
Aberdeen Standard Pacific Equity Fund	ZAPE	No		N/A
FSSA Dividend Advantage Fund	ZFDA	Yes		 Reinvestment Payout
HGIF - Asia Pacific ex Japan Equity High Dividend	ZHJ2	Yes		 Reinvestment Payout
Capital Group New Perspective Fund (LUX)	ZCGN	No		N/A
HGIF - Global Equity Climate Change	ZHGE	No		N/A
AB Sustainable Global Thematic Portfolio	ZASG	No		N/A
Schroder ISF Global Emerging Market Opportunities	ZSEM	No		N/A
Franklin U.S. Opportunities Fund	ZFUO	No		N/A
	1	1	1	



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Name of Fund	Fund Code	Dividend Payout Indicator	Allocation (%)	Dividend Payout Option (Select one option)
BlackRock European Equity Income Fund	ZBEE	Yes		 Reinvestment Payout
Schroder Singapore Trust	ZSST	No		N/A
JPMorgan ASEAN Equity Fund	ZJAE	No		N/A
Allianz China A-Shares	ZALC	No		N/A
FSSA Regional China Fund	ZFSR	No		N/A
Franklin Technology Fund	ZFTF	No		N/A
Allianz Global Artificial Intelligence	ZAGA	No		N/A
Franklin Biotechnology Discovery Fund	ZFBD	No		N/A
AB International Healthcare Portfolio	ZAIH	No		N/A
BlackRock World Gold Fund	ZBWG	No		N/A
BlackRock Asian Tiger Bond Fund	ZBAT	No		N/A
HGIF - Global Short Duration Bond	ZHGS	No		N/A
HGIF - Global High Income Bond Fund	ZHGH	Yes		 Reinvestment Payout
PIMCO Emerging Markets Bond Fund	ZPEM	No		N/A
Capital Group Global High Income Opportunities (LUX)	ZCGG	Yes		 Reinvestment Payout
HGIF - Singapore Dollar Income Bond	ZHSD	Yes		 Reinvestment Payout
AB American Income Portfolio	ZAAI	Yes		 Reinvestment Payout
BlackRock Global High Yield Bond Fund	ZBGH	Yes		 Reinvestment Payout
First Sentier Bridge Fund	ZFSB	Yes		 Reinvestment Payout
HGIF - Managed Solutions – Asia Focused Income	ZHMS	Yes		 Reinvestment Payout
BlackRock Global Allocations Fund	ZBGA	No		N/A
HSBC Portfolios - World Selection 1	ZHW1	No		N/A
HSBC Portfolios - World Selection 2	ZHW2	No		N/A
HSBC Portfolios - World Selection 3	ZHW3	No		N/A
HSBC Portfolios - World Selection 4	ZHW4	No		N/A
HSBC Portfolios - World Selection 5	ZHW5	No		N/A
Schroder ISF Emerging Multi-Asset	ZSIE	Yes		 Reinvestment Payout
Schroder ISF Sustainable Multi-Asset Income	ZSIS	Yes		□ Reinvestment □ Payout
PIMCO GIS Income Fund	ZPIF	Yes		 Reinvestment Payout



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Name of Fund	Fund Code	Dividend Payout Indicator	Allocation (%)	Dividend Payout Option (Select one option)
Janus Henderson Global Technology Leaders Fund	ZJTL	No		N/A
Franklin Income Fund	ZFIF	Yes		 Reinvestment Payout
HGIF – India Equity Fund	ZHIE	No		N/A
TOTAL	100%			

PART D: DIVIDEND PAYMENT OPTION - PAY (Not applicable for policies bought under Supplementary Re	
Please indicate the option if you have selected dividend	payout option. If no payment option is selected, a cheque will be sent to you.
A PayNow NRIC No.:	^ Your Singapore NRIC number must be linked to a PayNow account.
Cheque Direct credit to my bank	Name of Bank:
	Account Number:
* If the Direct Credit option is selected, please submit a scar and bank's logo/ emblem for account ownership verification	n/image of your bank statement, clearly showing your full name, bank account number on.
For payment via Direct Credit:	
 bank charges, currency exchange and all other incidental c payment requests to banks outside of Singapore are subject 	s levied by your bank and such fees and charges will be borne by you; costs related to the transfer will be borne by you; ct to HSBC Life's evaluation of applicable cross-border laws and regulations.
 We will send a cheque to you if: 1) "PayNow" option is selected but you indicated a mobile r account. 	number/ FIN number, or your Singapore NRIC number is not linked to a PayNow
 2) "Direct Credit" option is selected and you have indicated a bank account belonging to a third you have NOT submitted a clear image/copy of bank st you have provided a non-Singapore bank account num 	atement with all required information in a language we support or
3) No payment option is selected.	
PART E: AUTOMATIC FUND REBALANC	ING
Warning: Please note that any existing fund rebalancing	arrangement will be terminated upon this top up application
 Automatic Fund Rebalancing will occur on the policy a Premium(s) allocation exceeds 5%. This feature is available from the 1st policy anniversa Please refer to your Policy General Provisions for the 	
Yes (I would like to <u>activate</u> Automatic fund rebalan	cing arrangement)
No (I would like to <u>cance</u> I existing Automatic fund read to a second	ebalancing arrangement)
Note: If you wish to change the Regular Premium(s) allo	cation percentage, you will need to submit a new premium redirection request.



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PART F: DECLARATION ON SWITCHING AND EXISTING POLICIES							(MANDA	TORY)		
	Policyowner					Life In:	sured			
1. Are you swi	tching c	or intending to swite	h* any policy o	r investment	t product with	n this	Yes	No	Yes	No
or any othe	r office?	lf yes, please com	plete the rest of	of the questic	ons.					
a) Advised	by your	financial consultan	t to switch*?							
b) Informed	by you	r financial consulta	nt on our Fund	switching fac	cility?					
						Po	olicyowner	Life In:	sured	
2. Do you have any existing life and/or health insurance policies or any current						Yes	No	Yes	No	
		and/or health insu	rance policies	with other co	ompanies? If	f yes,				
please give	full det	alls below.					-	-	_	-
					Amou	unt insu	ured			cement
Relationship	Age	Name of company	Type of policy	Life	fe Critical Oth illness Spe			Year issued	- Applie	apse date cable to on 1 only

* Switching includes partially or fully surrendering your existing policy immediately before or followed by the purchase of a new policy or other policy or an increase in your investment in any other existing policy. When you switch from one product to another,

- you may incur penalties, fees and charges, additional costs and other possible disadvantages which may outweigh the potential benefits (if any) from the switch;
- you may not be insurable on standard terms;
- the new policy may be less suitable for you; and
- you may have to pay a higher premium in view of higher age or otherwise be insured for a lower level of benefits at a higher cost or same cost, or the same level of benefits at a higher cost.

PART E: SOURCE OF TOP-UP PREMIUM

If you are using a third party cheque/bank account for the top-up, please complete this section and submit a copy of the third party's NRIC. Please note that only cheques/bank accounts from immediate family members (spouse, siblings, parents or children) can be used.

Third party's name and NRIC no.	
Relationship with policyowner / life insured	
Reason for using third party cheque / Giro	



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PART F: DECLARATION AND AUTHORISATION

Please tick one option which applies to you:

(1) Applicable only if you are assessed to have the relevant experience and/or knowledge to transact in unlisted SIPs

- I have chosen NOT to receive advice from any Financial Consultant. I understand that
 (a) it is my responsibility to ensure the suitability of the requested ILP transaction(s); and
 (b) I will not be able to rely on Section 27 of the FAA to file a civil claim in the event I allege I have suffered a loss.
- I have received advice from a Financial Consultant* and a) I accept the Financial Consultant's advice.
- **b**) I have chosen **NOT to accept** the Financial Consultant's advice. I understand that
 - (i) it is my responsibility to ensure the suitability of the requested ILP transaction(s); and
 - (ii) I will not be able to rely on Section 27 of the FAA to file a civil claim in the event I allege I have suffered a loss.

(2) Applicable only if you are assessed <u>NOT</u> to have the relevant experience and/or knowledge to transact in unlisted SIPs

- I have received advice from a Financial Consultant* and a) I accept the Financial Consultant's advice
- b) I DO NOT accept the Financial Consultant's advice and I confirmed that I would like to proceed with the requested ILP transaction(s).
 - The Financial Consultant has explained to me that
 - (i) it is my responsibility to ensure the suitability of the requested ILP transaction(s);
 - (ii) I will not be able to rely on Section 27 of the FAA to file a civil claim in the event I allege I have suffered a loss; and
 - (iii) I am aware of the implications and consequences of proceeding with the requested ILP transaction(s).

* Please request your Financial Consultant to sign the "Financial Consultant's Declaration" section below.

I understand and agree that:

- Only an original, duly completed and signed application form is considered a valid request. The request is irrevocable once it is received by HSBC Life (Singapore) Pte. Ltd.;
- For a Fund switch request, the application form must reach HSBC Life (Singapore) Pte. Ltd. by 3:30pm on a business day for the request to be processed on same day. Any application form received after 3.30pm will be deemed submitted on the next business day. If any supporting documents are required, the request will be processed on the date of receipt of the final document;
- A premium redirection request will be processed within 3 business days after the date of receipt of the application form or any required supporting documents, whichever is later. The change will be effected on the next premium due date;
- I should read the relevant Fund Summaries and Product Highlights Sheets of the new Fund(s) before investing in the new Fund(s). These documents can be obtained from my financial consultant;
- My application is subject to the terms and conditions as stated in the Policy General Provisions and is effective only when it has been officially accepted and notified to me by HSBC Life (Singapore) Pte. Ltd.;
- If there are any pending unit-linked transaction for this policy (i.e. Top-up, Fund Switch, Withdrawal and Benefits Billing), this application will be processed on the next business day following the completed processing of pending transaction(s);
- I confirm that the information provided in this form is correct and complete. By signing below, I authorize HSBC Life (Singapore) Pte. Ltd. to update my particulars in your records with the information provided in this form and disclose the updated information to HSBC Bank (Singapore) Limited to update their records accordingly if I am a customer of HSBC Bank (Singapore) Limited.

Signature of policyowner/ trustee/ assignee

Date (dd/mm/yyyy)

(MANDATORY)



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PART G: FINANCIAL CONSULTANT'S DECLARATION

Name of Financial Consultant		Financial Consultant's code			

I have explained the risk and implications of the transaction(s) to the policyowner/trustee/assignee. I have completed the Personal Financial Review with the policyowner/trustee/assignee, and have complied with the requirements prescribed by MAS FAA-N16: Notice on Recommendations on Investment Products.

Signature of Financial Consultant

Date (dd/mm/yyyy)



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Customer Knowledge Assessment Form

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Please complete this form and submit it together with the relevant policy amendment form(s).						
Full Name of policyowner as shown in NRIC/Passport including alias	Policy no.					
		NRIC / Passport no.				
		Contact no.	+			
			Country/Region code			

For Takaful policy, please read "certificate" for policy, "certificate holder" for policyowner, "Wakil" for financial consultant, "participant" for life insured, "takaful benefit" for sum insured.

Pursuant to the Notice on Recommendation on Investment Products (FAA-N16) issued by the Monetary Authority of Singapore pursuant to the Financial Advisers Act, where the underlying investment product is an unlisted Specified Investment Product ("SIP"), a Financial Adviser (i.e. HSBC Life (Singapore) Pte. Ltd.) is required to conduct a Customer Knowledge Assessment ("CKA") before making any recommendation. The purpose of the CKA is to assess if you have the relevant knowledge or experience to understand the risks and features of unlisted SIPs, which include investment-linked insurance products ("ILP"). The list of policy changes to an unlisted SIP for which a CKA is required is as follows:-

a) Fund switch

b) Top-up (One-time or recurring)

c) Premium redirection d) Increase in premium

If you are assessed **to have** the relevant experience and/or knowledge to transact in ILPs, you may proceed with the policy change(s). However you are strongly encouraged to talk to your financial consultant to better understand the risks and implications involved in the policy change(s).

If you are assessed **not to have** the relevant experience and/or knowledge to transact in ILPs, you **must** approach your financial consultant or visit our Customer Service Centre to complete a Personal Financial Review ("PFR") before you can proceed with the policy change(s).

Consent to use of personal data

I understand that HSBC's Data Privacy Policy (which may be found at <u>https://www.insurance.hsbc.com.sg/privacy-and-security/</u>) forms a part of the terms and conditions governing my relationship with HSBC. I consent to the collection, use and disclosure of my personal data for the purposes set out in the Data Privacy Policy.

PART A: CUSTOMER KNOWLEDGE ASSESSMENT

Please note that any inaccurate or incomplete information provided by you may affect the outcome of the CKA. Therefore, please ensure that all information provided by you is accurate and complete.

Educational Qualifications

Capital markets Cor Finance Fin	uarial science mmerce ancial engineering urance	Business / Business administration Economics Financial planning		
1b) Do you have a professional finance-related qualification#? Name of academic qualification: Year qualification obtained: *Examples of this would include • Chartered Financial Analyst Examination conducted by the CFA Institute • Association of Chartered Certificate Accountants Qualifications • Associate Wealth Planner or Certified Financial Planner by the Certified Financial Planners Board of Standards • Certified Financial Risk Manager Programme by the Global Association of Risk Professionals • Chartered Alternative Investment Analyst Examination conducted by the Chartered Alternative Investment Analyst Association • Chartered Financial Consultant by the American College				

Yes

No



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Investment Experience		Yes	No
2)	Have you made at least 6 transactions in the following unlisted "Specified Investment Products" in the past 3 years? If yes, please indicate the type of products (you may select more than one) and specify date of most recent transaction: Collective Investment Schemes (e.g. Unit trusts) Investment-Linked Insurance Policies Other Unlisted Specified Investment Products* Type of transactions: Date of most recent transaction: * Unlisted Specified Investment Product means a Specified Investment Product ("SIP") that is not approved in-principle for listing and quotation on, or listed for quotation nor quoted on, a securities market or a futures market. Please check with your financial institution if you are not sure whether the prior transactions you have made are transactions in unlisted SIPs.		
Work Experience		Yes	No
3)	Do you have a minimum of 3 consecutive years of working experience in the past 10 years in the following fields? If yes, please indicate as appropriate and specify the number of years of service: Development / Structuring / Management / Sale / Trading / Research / Analysis of investment products Provision of training on investment products Accountancy, Actuarial Science, Treasury, Financial Risk Management and Legal Work in financial areas Areas of relevance: Number of years of service:		

PART B: CKA OUTCOME/DECLARATION AND AUTHORISATION

(MANDATORY)

Please tick one option which applies to you.

_	
	I have answered "Yes" to at least one of the questions in Part A. I am assessed to have the relevant knowledge and/or experience to transact in the relevant ILPs and I wish to proceed with the policy change(s). I understand that I have been offered advice and that if I have chosen not to receive advice, I have also waived the right to seek compensation under Section 27 of the Financial Adviser's Act (Cap 110).
	I have answered "No" to all the questions in Part A. I am assessed not to have the relevant knowledge and/or experience to transact in ILPs. I understand that I need to approach my financial consultant or visit your Customer Service Centre to complete a Personal Financial Review ("PFR") before I can proceed with the policy change(s).

I understand the purpose of the CKA and the outcome of my CKA; ٠

I declare that the above information provided by me is true and accurate, and any inaccurate or incomplete information provided by me may affect . the CKA outcome.

Signature of policyowner/trustee/assignee